

ISSUE	INSTITUTION	VIOLATIONS/FINDINGS	ACTION	AGENCY	DATE	PENALTY/
Regulation O and Sections 23A and 23B	Allegiant United Holdings, LLC, Irvine, California; Nano Financial	For purposes of Regulation O, Nano Bank failed to: Maintain adequate documentation of covered financial transactions;	C&D	FRB	01.18.22	Requires qualified directors and management, a written plan to enhance compliance with Regulation O, and a
	Holdings, Inc., Irvine, California; and Nano Banc, Irvine, California	 Ensure adequate disclosure of the financial condition of the parties involved in any covered financial transaction; and Analyze whether a covered financial transaction is on market terms. For purposes of Sections 23A and 23B, Nano Bank failed to take all necessary actions to ensure that the Bank complies with sections 23A and 23B of the Federal Reserve Act (12 U.S.C. §§ 371c and 371c-1) and Regulation W of the Board of Governors (12 C.F.R. Part 223) in all transactions between the Bank and its affiliates, including but not limited to, Nano Financial. 				written policy acceptable to the Reserve Bank regarding transactions between the Companies and the Bank, including, but not limited to, the allocation, documentation, and approval of expenses to ensure compliance with sections 23A and 23B and Regulation W.



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Flood	Madison County Community Bank, Madison, FL	 Violations include: Failing to obtain adequate flood insurance coverage at or before loan origination, increase, renewal, or extension in 16 instances (9 violations in the 24 traditional loans reviewed and 7 violations in the 49 cross-collateralized loans reviewed). Failing to provide the required notice of force-placed flood insurance to the borrower in 21 instances (2 violations in the 24 traditional loans reviewed and 19 violations in the 49 cross-collateralized loans reviewed). Failing to maintain an adequate amount of forced-place flood insurance in 1 instance in the 24 traditional loans reviewed. Violating section 339.9(a) by failing to provide a Notice of Special Flood Hazards and Availability of Federal Disaster Relief Assistance timely in 6 instances (3 violations in the 24 traditional loans reviewed and 3 violations in the 49 cross-collateralized loans reviewed). 	СМР	FDIC	1.6.22	\$9,750.00



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FDCPA	Various Individuals and Companies in NY and CO	The CFPB sued United Debt Holding (UDH), JTM Capital Management (JTM), United Holding Group (UHG), and their owners, Craig Manseth, Jacob Adamo, and Darren Turco, for illegal debt-collection practices. The CFPB alleges that the defendants placed consumer debt with, or sold consumer debt to, collection companies that used unlawful and deceptive collection tactics. The defendants knew, or should have known, the collection companies made false threats and false statements to consumers.	Damages and CMP	СЕРВ	1.10.22	Not yet determined.
Flood	Settlers Bank, De Forest, WI	 Violations include: Section 339.3(a), by failing to obtain adequate flood insurance for two (2) loans; and Section 339.9(c), by failing to provide to borrowers a Notice of Special Flood Hazard and Availability of Federal Disaster Relief Assistance within a reasonable time before the completion of the transaction on four (4) loans. 	СМР	FDIC	1.10.22	\$3,000.00
Flood	The Grant County Bank, Petersburg, WV	Violations include § 339.5(a), by failing to escrow insurance premiums on refinanced loans with a balloon payment in 6 instances of total 17 loans reviewed, including 7 balloon loans.	СМР	FDIC	1.20.22	\$4,500.00



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Flood	Blue Grass Savings Bank, Blue Grass, IA	The Bank: • Made, increased, extended, or renewed loans secured by a building or mobile home located or to be located in a special flood hazard area without: • requiring that the collateral be covered by flood insurance; • providing timely notice to the borrower and/or the servicer as to whether flood insurance was available for the collateral; and/or • Failed to comply with proper procedures for force-placing flood insurance in instances where the collateral was not covered by flood insurance at some time during the term of the loan.	CMP	FDIC	1.26.22	\$16,250.00
Flood	Home Bank and Trust Company, Eureka, KS	The Bank violated 12 C.F.R. Part 339, because the Bank made, increased, extended, renewed, sold, or transferred a loan secured by a building or mobile home located or to be located in a special flood hazard area without properly notifying the Administrator of FEMA or their designee.	СМР	FDIC	2.3.22	\$2,250.00
Flood	First Midwest Bank, Chicago, Illinois	The Bank engaged a pattern or practice of violations of Regulation H, 12 C.F.R. § 208.25.	СМР	FRB	2.8.22	\$253,500.00



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Flood	Ultima Bank Minnesota, Winger, MN	 The Bank violated 12 C.F.R. Part 339, because the Bank: Made, increased, extended, or renewed loans secured by a building or mobile home located or to be located in a special flood hazard area without: Requiring that the collateral be covered by flood insurance; Providing timely notice to the borrower and/or the servicer as to whether flood insurance was available for the collateral; and/or Failed to comply with proper procedures for force-placing flood insurance in instances where the collateral was not covered by flood insurance at some time during the term of the loan. 	CMP	FDIC	2.16.22	\$3,000.00
Flood	Citizens Bank Minnesota, New Ulm, MN	The Bank violated 12 C.F.R. Part 339, because the Bank made, increased, extended, or renewed loans secured by a building or mobile home located or to be located in a special flood hazard area without requiring that the collateral be covered by flood insurance.	СМР	FDIC	2.16.22	\$6,000.00



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UDAP	Magnolia Bank, Incorporated, Magnolia, KY	The Bank violated Section 5 of the Federal Trade Commission Act, 15 U.S.C. § 45(a)(1), by deceptively advertising interest rates and fees for residential mortgage loans as the lowest on the market, with a promise of a "best rate guarantee," comparative shopping for such rates, and lower rates due to the bank's fee structure.	СМР	FDIC	3.10.22	\$425,000
UDAAP	Edfinancial Services, LLC. Knoxville, Tennessee	Respondent engaged in deceptive acts and practices in violation of §§ 1031 and 1036 of the Consumer Financial Protection Act of 2010	СМР	CFPB	3.30.22	\$1,000,000.00



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<u>Flood</u>	Sherwood	The Bank has engaged in a pattern or practice	CMP	FDIC	4.13.22	\$2,250
	Community Bank,	of committing violations of the FDPA and the				
	Creighton, MO.	notice requirements under section 1364 of the				
		National Flood Insurance Act of 1968, 42				
		U.S.C. § 4104a, and Part 339 of the FDIC's				
		Rules and Regulations, 12 C.F.R. Part 339,				
		because the Bank:				
		a) made, increased, extended, or renewed				
		loans secured by a building or mobile				
		home located or to be located in a special				
		flood hazard area without requiring that				
		the collateral be covered by flood				
		insurance; and				
		b) made, increased, extended, or renewed a				
		loan secured by a building or mobile home				
		located or to be located in a special flood				
		hazard area without providing timely				
		notice to the borrower and/or the servicer				
		as to whether flood insurance was				
Canadianas	American Bank of	available for the collateral.	Canananal	FDIC	4.25.22	Ć0.00
Compliance	Oklahoma,	The Bank has entered into a Consent Order	Cease and	FDIC	4.25.22	\$0.00
Management	Collinsville, OK	that requires:	Desist			
	Commissing, Or	1. The development and implementation of	Order			
		a compliance management system (CMS);				
		2. Requires the CMS be reviewed and				
		approved annually by the Bank's Board;				



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Flood	First State Bank, Paint Rock, TX	 The Bank has engaged in a pattern or practice of committing: three (3) violations of section 102(b)(1) of the FDPA, 42 U.S.C. § 2 4012a(b)(1), section 339.3(a) of the FDIC Rules and Regulations, 12 C.F.R. § 339.3(a), for failure to obtain flood insurance or obtain an adequate amount of insurance coverage, at or before loan origination, for all structures in a flood zone, including multiple structures; and one (1) violation of Section 102(e) of the FDPA, 42 U.S.C. § 4012a(e), and section 339.7(a) of the FDIC Rules and Regulations, 12 C.F.R. §339.7(a), for failure to force-place flood insurance, after loan origination, when the insurance on buildings securing the loan, are either not covered or covered in an amount less than the amount required pursuant to § 339.3 of the FDIC Rules and Regulations, 12 C.F.R. § 339.3. 	СМР	FDIC	5.2.22	\$2,000



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UDAAP	Bank of America, N.A.,, Charlotte, NC	 Unfairly required consumers to waive its liability as to consumers' garnishment-related protections in its deposit agreement and misrepresented to consumers that they could not go to court to attempt to prevent wrongful garnishments. Failed to disclose to courts in states that restricted the garnishment of out-of-state accounts that the garnishment notice pertained to bank accounts located out-of-state; Froze accounts and sent funds to creditors even though prohibited by state law. Applied the wrong state's exemption laws and represented to consumers that their rights to have certain funds exempted from garnishment were governed by the law of the issuing state when in reality the consumer's own state law applies. 	СМР	СБРВ	5.4.22	Pay a \$10,000,000 CMP and \$592,000 in refunds. The order also requires the Bank to review and reform its system for processing garnishments, to notify courts or other garnishment issuers when consumer accounts are out-of-state, and to cease using language in its consumer contracts that unlawfully limit consumers' rights to challenge garnishments.



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Flood	Cache Valley Bank, Logan, UT	The Bank has engaged in a pattern or practice of committing violations of the FDPA and Part 339 of the FDIC's Rules and Regulations, 12 C.F.R. Part 339, 12 C.F.R. § 339.9(a), by failing to notify the borrower whether or not flood insurance is available under the Act for the collateral securing the loan when making, increasing, extending, or renewing a loan secured by a building or a mobile home located or to be located in a special flood	СМР	FDIC	5.18.22	\$8,000
Flood	Freedom Bank, Columbia Falls, MT	hazard area. The Bank has engaged in a pattern or practice of committing violations of the FDPA and Part 339 of the FDIC's Rules and Regulations, 12 C.F.R. Part 339, as follows: (1) 12 C.F.R. § 339.3(a), by making, increasing, extending, or renewing designated loans when the building or mobile home or any personal property securing the loan was not covered by flood insurance for the term of the loan in an amount equal to the lesser of the outstanding principal balance of the designated loan or the maximum limit of coverage available for the particular type of loan under the Act; (2) 12 C.F.R. § 339.7(a), by failing to notify the borrower that the borrower should obtain flood insurance, at the borrower's expense, in an amount at least equal to the amount required under §339.3, for	CMP	FDIC	5.24.22	\$8,250



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<u></u>	<u></u>	<u></u>		<u></u>	27112	CORRECTIVE ACTION
		the remaining term of the loan, upon				
		determining that the building or mobile				
		home or any personal property securing				
		the designated loan is not covered by				
		flood insurance or is covered by flood				
		insurance in an amount less than the				
		amount required under §339.3;				
		(3) 12 C.F.R. § 339.7(a), by failing to purchase				
		flood insurance on the borrower's behalf				
		upon the borrower's failure to obtain				
		flood insurance within 45 days after				
		notification;				
		(4) 12 C.F.R. § 339.9(a), by failing to notify the				
		borrower whether or not flood insurance				
		is available under the Act for the collateral				
		securing the loan when making,				
		increasing, extending, or renewing a loan				
		secured by a building or a mobile home				
		located or to be located in a special flood				
		hazard area; and				
		12 C.F.R. § 339.9(c), by failing to timely notify				
		the borrower whether or not flood insurance				
		is available under the Act for the collateral				
		securing the loan when making, increasing,				
		extending, or renewing a loan secured by a				
		building or a mobile home located or to be				
		located in a special flood hazard area.				



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Flood	North American	The Bank engaged in a pattern or practice of	CMP	FRB	6.15.22	\$13,950
	Banking Company,	violations of Regulation H, 12 C.F.R. § 208.25,				, ,
	Roseville, Minnesota	which implements the requirements of the				
		National flood Insurance Act				
Flood	Evolve Bank & Trust,	The Bank engaged in a pattern or practice of	CMP	FRB	6.15.22	\$4,950
	West Memphis, AR	violations of Regulation H, 12 C.F.R. § 208.25,				
		which implements the requirements of the				
		National flood Insurance Act				
<u>Flood</u>	MRV Banks, Sainte	The Bank has engaged in a pattern or practice	CMP	FDIC	6.27.22	\$7,000
	Genevieve, MO	of committing violations of the FDPA and the				
		notice requirements under section 1364 of 2				
		the National Flood Insurance Act of 1968, 42				
		U.S.C. § 4104a, and Part 339 of the FDIC's				
		Rules and Regulations, 12 C.F.R. Part 339,				
		because the Bank made, increased, extended				
		or renewed a loan secured by a building or				
		mobile home located or to be located in a				
		special flood hazard area without providing				
		timely notice to the borrower and/or the				
		servicer as to whether flood insurance was				
		available for the collateral.				



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Flood	Mount Vernon Bank and Trust Company, Mount Vernon, IA	The Bank has engaged in a pattern or practice of committing violations of the FDPA and the notice requirements under section 1364 of 2 the National Flood Insurance Act of 1968, 42 U.S.C. § 4104a, and Part 339 of the FDIC's Rules and Regulations, 12 C.F.R. Part 339, because the Bank: a) made, increased, extended, or renewed loans secured by a building or mobile home located or to be located in a special flood hazard area without requiring that the collateral be covered by flood insurance; b) made, increased, extended or renewed loans secured by a building or mobile home located or to be located in a special flood hazard area without providing timely notice to the borrower as to whether flood insurance was available for the collateral; and c) c) failed to comply with proper procedures for force-placing flood insurance in instances where the collateral was not covered by flood insurance at some time during the term of the loan.	СМР	FDIC	7.1.22	\$2,500
Flood	Easthampton Savings Bank, Easthampton, MA	The Bank engaged in a pattern or practice of violations of Regulation H, 12 C.F.R. § 208.25, which implements the requirements of the National flood insurance Act	СМР	FRB	7/7/22	\$17,000



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Flood	Security State Bank, Farwell, TX	The Bank has engaged in a pattern or practice of committing: (a) six (6) violations of section 102(b)(1) of the FDPA, 42 U.S.C. § 2 4012a(b)(1), section 339.3(a) of the FDIC Rules and Regulations, 12 C.F.R. § 339.3(a), for failure to obtain flood insurance or obtain an adequate amount of insurance coverage, at or before loan origination, for all structures in a flood zone, including multiple structures; and (b) (b) four (4) violations of section 1364(a)(1) of the National Flood Insurance Act of 1968, as amended, 42 U.S.C. § 4014a(a)(1), and section 339.9(c) of the FDIC Rules and Regulations, 12 C.F.R. § 339.9(c), for failure to timely provide a Notice of Special Flood Hazards and Availability of Federal Disaster Relief Assistance to the borrower.	СМР	FDIC	7.13.22	\$6,000



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Flood	PNC Bank,	As part of its Flood Act compliance program,	CMP	OCC	7.18.22	\$2,614,456
<u>1100u</u>	Wilmington, DE	the Bank utilizes a third-party to service its	CIVII	OCC	7.10.22	\$2,014,430
	Willington, DL	Designated Loans within its residential lending				
		unit to notify the borrowers and force place				
		flood insurance when the flood insurance fails				
		to appropriately cover the Collateral The				
		Bank's policies and procedures allowed its				
		third-party servicer to extend the 45-day				
		period after notification to the borrower				
		resulting in the untimely force placement of				
		flood insurance on Designated Loans.				
FCRA and	Hyundai Capital	Hyundai repeatedly provided inaccurate	CMP	CFPB	7.26.22	Hyundai is required to take
UDAAP	America, Irvine, CA	information to nationwide credit reporting	-			steps to prevent future
		companies and failed to take proper measures				violations and to pay \$13.2
		to address inaccurate information once it was				million in redress to affected
		identified between 2016 and 2020. Hyundai				consumers who were
		used manual and outdated systems,				inaccurately reported as
		processes, and procedures to furnish credit				delinguent and a \$6 million
		reporting information—which led to				civil money penalty.
		widespread inaccuracies—and resulted in				, , ,
		negative inaccurate information being placed				
		on consumers' credit reports through no fault				
		of their own. In total, the CFPB found that				
		Hyundai furnished inaccurate information in				
		more than 8.7 million instances on more than				
		2.2 million consumer accounts.				
		Hyundai repeatedly did not take steps to				
		promptly update and correct information				
		it furnished to credit reporting companies				
		that it determined was not complete or				



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		accurate, and continued to furnish this inaccurate and incomplete information. FCRA requires data furnishers to provide credit reporting companies the date of delinquency for when a delinquent account is being charged off or placed for collections. Hyundai failed to report a date of delinquency for many consumers who were more than 90 days delinquent. Hyundai's furnishing system often overrode manual corrections made by employees in responding to consumer disputes. The furnishing system would provide monthly updates to credit reporting companies that reintroduced the data error after it had been disputed and corrected. FCRA requires furnishers to respond to any notifications from credit reporting companies about furnished information that is the result of identity theft. Hyundai failed to establish reasonable identity theft and related blocking procedures to respond to identity theft notifications, and continued to report such information that should have been blocked on a consumer's report.				CORRECTIVE ACTION



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		Regulation V requires furnishers to maintain written policies and procedures regarding the accuracy and integrity of the information furnished. Hyundai failed to review and update its credit reporting furnishing policies and procedures from 2010 to 2017. It was not until 2021 that the company finally updated some of its credit reporting policies and procedures.				
Fair Housing, Act, Equal Credit Opportunity Act, and UDAAP	Trident Mortgage Company, LP, Delaware	Trident redlined majority-minority neighborhoods through its marketing, sales, and hiring actions. Specifically, Trident's actions discouraged prospective applicants from applying for mortgage and refinance loans in the greater Philadelphia area's majority-minority neighborhoods. This case was developed under the DOJ's Combatting Redlining Initiative The ultimate holding company of Trident is Berkshire Hathaway, Inc. Trident's loan officers, assistants, and other employees received and distributed e-mails containing racial slurs and racist content. In addition to using racist tropes and terms, communications sent on work e-mails included pejorative content specifically related to real estate properties' locations and appraisals. The racist content also targeted the people living in majority-minority neighborhoods.	СМР	CFPB and DOJ	7.27.22	 Pay \$18.4 million into a loan subsidy program. Pay a \$4 million fine to the CFPB, which will be used for victim relief Pay an additional \$2 million to fund advertising to generate applications in redlined areas as well as to take other steps to serve the credit needs of majority-minority neighborhoods in the Philadelphia MSA. In addition to the CFPB and DOJ's enforcement action, the states of Pennsylvania, New Jersey, and Delaware have entered into concurrent agreements



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		Trident's loan officers worked out of 53				CORRECTIVE ACTION with Trident and its real
		different offices in the Philadelphia MSA,				estate services affiliate,
		the locations of which were displayed on				Fox & Roach LP.
		Trident's website. Fifty-one of those				TOX & ROBERT ET.
		offices were in majority-white				
		neighborhoods. The other two offices				
		were in neighborhoods with minority				
		groups representing roughly 50% of the				
		population. All 23 offices within the				
		Philadelphia and Camden metropolitan				
		areas that were within Trident's lending				
		area were in majority-white				
		neighborhoods.				
		Between 2015 and May 2018, Trident				
		conducted 15 direct mail marketing				
		campaigns. All the individuals pictured in				
		the campaigns' marketing materials—both				
		models and Trident employees—appeared				
		to be white. These direct mail marketing				
		campaigns would have discouraged				
		applicants from majority-minority				
		neighborhoods. Additionally, Trident				
		targeted its marketing materials to				
		majority-white neighborhoods. Trident's				
		open house flyers, for instance, were				
		overwhelmingly concentrated in majority-				
		white neighborhoods, and its online				
		advertisements appeared for home				
		listings overwhelmingly located in				
		majority-white neighborhoods.				



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UDAAP, Truth	U.S. Bank National	U.S. Bank illegally accessed its customers'	CMP	CFPB	7.28.22	\$37,500,000, plus the Bank
<u>In Lending</u>	Association,	credit reports and opened checking and				must develop a plan to
	Minneapolis, MN	savings accounts, credit cards, and lines of				remediate harmed
		credit without customers' permission. U.S.				consumers by returning all
		Bank pressured and incentivized its employees				unlawfully charged fees and
		to sell multiple products and services to its				costs, plus interest.
		customers, including imposing sales goals as				
		part of their employees' job requirements.				
		The Bank:				
		 Exploited personal data without 				
		authorization. The Fair Credit Reporting				
		Act, among other things, defines the				
		permissible uses of credit reports, and				
		users of credit reports may only request				
		them if they have a permissible purpose.				
		The Bank used customers' credit reports				
		without a permissible purpose, and				
		without its customers' permission, to				
		facilitate opening unauthorized credit				
		cards and lines of credit.				
		Opened accounts without consumer				
		permission. The Bank opened deposit				
		accounts, credit cards, and lines of credit				
		without permission. This included opening				
		Reserve and Premier lines of credit, which				
		carry high interest rates and expensive				
		fees. This behavior violated the Consumer				
		Financial Protection Act and the Truth in				
		Lending Act.				



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		Failed to provide legally required consumer disclosures. The Truth in Savings Act requires banks to provide certain disclosures when opening new deposit accounts. U.S. Bank violated the law when its employees opened consumer deposit accounts without permission and, in the process of doing so, failed to provide the required disclosures.				COMPLETIVE ACTION
Regulation O	EagleBank, Bethesda, MD	The Bank was fined for violation of the Board's insider lending regulation. The bank improperly extended credit to entities owned or controlled by its then-CEO and Chairman, Ronald D. Paul. The Board found that EagleBank had deficient internal controls over insider lending practices between 2015 and 2018, which allowed the bank to extend credit totaling nearly \$100 million to entities that Paul owned or controlled, including certain family trusts, without making appropriate disclosures to, or obtaining required approvals from, a majority of the bank's board of directors. These internal control deficiencies also extended to the bank's supervision of lending staff, who permitted Paul to participate in matters in which he had a conflict of interest. The Board also cited EagleBank for third-party risk management deficiencies over the same period that resulted in inadequate oversight	СМР	FRB	8/16/22	\$9.500,000



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		of contracts between the bank and a local government official. In addition, the Board announced that it has permanently barred Paul from employment in the banking industry and assessed a \$90,000 fine against him for his central role in the bank's violations of law and unsafe and unsound practices. In conjunction with these actions by the Board, the U.S. Securities and Exchange Commission today announced its own settlement of actions against Paul and EagleBank's holding company, Eagle Bancorp, Inc. In total, the bank and holding company will pay approximately \$22.9 million and Paul will pay approximately \$521,000 to settle the agency actions.				
Flood	Customers Bank, Malvern, PA	The Bank engaged in a pattern or practice of violations of Regulation H, 12 C.F.R. § 208.25, which implements the requirements of the National flood Insurance Act.	CMP	FRB	9/22/22	\$41,500
Regulation Z	Sterling Bank and Trust, Southfield MI	Between approximately mid-2011 and December 2019 the Bank: (1) Offered the Advantage Loan Program ("ALP"), a low-document mortgage loan program, which was the Bank's primary loan product during this period. The Bank originated numerous ALP loans that contained falsified applicant income and employment information and debt-to-	СМР	OCC	9.27.22	\$6,000,000



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		income ratios and relied on falsified				
		supporting documents, such as				
		verification of employment documents,				
		letters of explanation, and gift letters. In				
		addition, loan documents failed to				
		disclose the use of third-party mortgage				
		brokers. Despite deficiencies within the				
		ALP, the Bank did not take appropriate				
		corrective action and continued to grow				
		the ALP.				
		(2) Falsified applicants' employment and				
		income information as well as other				
		supporting loan documents, in violation of				
		California Penal Code § 532f and New York				
		Penal Law Article 187.				
		(3) Failed to make a reasonable and good				
		faith determination of applicants' ability				
		to repay and to ensure that documents				
		used to verify applicants' employment,				
		income, and assets were obtained from				
		third parties, were reasonably reliable,				
		and that there were proper quality control				
		mechanisms to ensure the accuracy and				
		reliability of the Bank's loan documents, in				
		violation of 12 C.F.R. § 1026.43(c).				
		(4) Failed to properly disclose the				
		involvement of, or fees paid to, third-party				
		mortgage brokers on loan estimates and				
		closing disclosures, in violation of 12 C.F.R.				
		§§ 1026.19, 1026.37, and 1026.38.				



ISSUE	INSTITUTION	VIOLATIONS/FINDINGS	<u>ACTION</u>	AGENCY	DATE	PENALTY/ CORRECTIVE ACTION
		 (5) Failed to implement an adequate system of BSA/AML internal controls and failed to file Suspicious Activity Reports in a timely manner, in violation of 12 C.F.R. §§ 21.21(d)(1) and 163.180(d). (6) Made false representations about the ALP loans to and concealed material information regarding the ALP loans from the Federal Home Loan Bank of Indianapolis, in violation of 18 U.S.C. § 1001. 				
Military Lending Act	MoneyLion Technologies Inc	The Bureau alleges that MoneyLion and its lending subsidiaries: Violated the MLA by: Imposing membership fees on covered borrowers that, when combined with loan-interest-rate charges, exceeded the MLA's annual percentage rate cap; Inserting illegal arbitration provisions into contracts; and Failing to make required disclosures to covered borrowers. Engaged in deceptive acts or practices in violation of the Consumer Financial Protection Act of 2010 by misrepresenting that covered borrowers owed loan payments and associated fees that they did not in fact owe because loan contracts were void from their inception.	СМР	СЕРВ	9/29/22	Not specified.



<u>ISSUE</u>	INSTITUTION	<u>VIOLATIONS/FINDINGS</u>	<u>ACTION</u>	<u>AGENCY</u>	DATE	PENALTY/ CORRECTIVE ACTION
		 Engaged in unfair, deceptive, and abusive acts and practices by: Not permitting consumers with unpaid loan balances to exit the membership program and stop monthly membership-fee charges; Misrepresenting consumers' right to cancel their memberships for any reason and not clearly disclosing these restrictions on membership cancellation when consumers took out loans; and Continuing to charge and collect monthly membership fees after consumers had asked to cancel their memberships or terminate ACH-fee withdrawals. 				



ISSUE	INSTITUTION	VIOLATIONS/FINDINGS	ACTION	<u>AGENCY</u>	<u>DATE</u>	PENALTY/ CORRECTIVE ACTION
Flood	Cadence Bank Tupelo, MS	The Bank has engaged in a pattern or practice of committing: (1) one hundred and twenty-eight (128) violations of Section 102(b)(1) 2 of the FDPA, 42 U.S.C. §4012a(b)(1), and section 339.3(a) of the FDIC Rules and Regulations, 12 C.F.R. § 339.3(a), for failure to obtain the required flood insurance or obtain an adequate amount of insurance coverage, at or before loan origination, for all structures in a flood zone, including multiple structures, and contents coverage, when required; (2) two hundred and eighty-six (286) violations of Section 102(b)(6) of the FDPA, 42 U.S.C. § 4012a(b)(6), and section 339.9(a) of the FDIC Rules and Regulations, 12 C.F.R. § 339.9(a), for failure to mail or deliver a written notice to the borrower and to the servicer, whether or not flood insurance is available under the Act, for the collateral securing the loan; and (3) ninety-nine (99) violations of Section 1364(a)(1) of the NFIA, 42 U.S.C. § 4104a(a)(1), and section 339.9(c) of the FDIC Rules and Regulations, 12 C.F.R. § 339.9(c) for failure to provide the notice within a reasonable time before the completion of the loan transaction, and to the servicer as promptly as practicable after notice is provided to the borrower.	CMP	FDIC	10.13.22	\$320,500



<u>ISSUE</u>	INSTITUTION	VIOLATIONS/FINDINGS	ACTION	<u>AGENCY</u>	<u>DATE</u>	PENALTY/
_	-					CORRECTIVE ACTION
Cares Act,	Carrington	The CFPB found that Carrington failed to	CMP	CFPB	11/17/22	\$5.25 million
<u>FCRA</u>	Mortgage	implement a number of the Cares Act				
	Company, CA	protections through misrepresentations to				
		consumers, including by:				
		 Representing that borrowers could not 				
		have 180 days of forbearance on request				
		or that certain borrowers could not have				
		forbearance at all;				
		Representing that consumers had to make				
		more detailed attestations than were				
		actually required by law;				
		Representing that late fees for amounts in				
		forbearance would be charged when they				
		were not permitted; and				
		 Providing incorrect or confusing 				
		information about forbearance and				
		repayment options.				
		The Bureau also found that Carrington did not				
		accurately report the status of borrowers on				
		forbearance to consumer reporting agencies				
		(CRAs), and failed to maintain and update its				
		written policies and procedures relating to				
		furnishing to CRAs in connection with the				
		CARES Act. As a result, the Bureau determined				
		that Carrington violated:				
		The Consumer Financial Protection Act of				
		2010's (CFPA) prohibition on deceptive				
		conduct, as well as certain provisions of				
		the Fair Credit Reporting Act (FCRA) and				
		its implementing regulation, Regulation V.				



ISSUE	INSTITUTION	<u>VIOLATIONS/FINDINGS</u>	ACTION	AGENCY	<u>DATE</u>	<u>PENALTY/</u> CORRECTIVE ACTION
Pogulation O	L Autry Cabball an	While conving as the President and CEO of	CMP	FDIC	10.24.22	
Regulation O - Lending to	J. Autry Gobbell, an institution-	While serving as the President and CEO of Peoples Bank, Clifton, Tennessee, Respondent	CIVIP	FDIC	10.24.22	\$15,000
Insider	affiliated party of	facilitated his receipt of the tangible economic				
<u>IIISIGEI</u>	Peoples Bank	benefit of \$88,355.32 in loan proceeds				
	Clifton, Tennessee	without complying with 12 C.F.R. § 215.5(d).				
Flood	Unity Bank	the Bank has engaged in violations of the:	CMP	FDIC	11.14.22	\$39,000
11000	Augusta, WI	 section 339.3(a) of the FDIC Rules and 	C.V.I.	. 5.0	1111111	φ33,366
		Regulations, 12 C.F.R. § 339.3(a), by failing				
		to obtain flood insurance on a building				
		securing a designated loan at the time of				
		the origination of nine (9) loans;				
		 section 339.3(a) of the FDIC Rules and 				
		Regulations, 12 C.F.R. § 339.3(a), by failing				
		to obtain adequate flood insurance at the				
		time of the origination of sixteen (16)				
		loans;				
		 section 339.5 of the FDIC Rules and 				
		Regulations, 12 C.F.R. § 339.5, by failing to				
		require the escrow of all premiums and				
		fees for required flood insurance when it				
		required the escrow of taxes, insurance				
		premiums, fees, or any other charges for a				
		loan secured by residential improved real				
		estate for two (2) loans;				
		 section 339.7 of the FDIC Rules and 				
		Regulations, 12 C.F.R. § 339.7, by failing to				
		notify the borrower that the borrower				
		should obtain flood insurance where a				
		determination had been made that flood				
		insurance had lapsed or a loan was not				



ISSUE	INSTITUTION	<u>VIOLATIONS/FINDINGS</u>	ACTION	<u>AGENCY</u>	<u>DATE</u>	PENALTY/ CORRECTIVE ACTION
						CORRECTIVE ACTION
		covered with the required amount of				
		insurance in two (2) instances;				
		• section 339.9(a) of the FDIC Rules and				
		Regulations, 12 C.F.R. § 339.9(a), by failing				
		to provide to borrowers a Notice of				
		Special Flood Hazard and Availability of				
		Federal Disaster Relief Assistance when				
		making, increasing, extending or renewing				
		a loan on fifteen (15) occasions; and 3				
		• section 339.9(c) of the FDIC Rules and				
		Regulations, 12 C.F.R. § 339.9(c), by failing to				
		provide to borrowers a Notice of Special Flood				
		Hazard and Availability of Federal Disaster				
		Relief Assistance within a reasonable time				
		before the completion of the transaction on				
		seven (7) loans				



ISSUE	INSTITUTION	<u>VIOLATIONS/FINDINGS</u>	<u>ACTION</u>	<u>AGENCY</u>	<u>DATE</u>	PENALTY/ CORRECTIVE ACTION
RESPA, UDAP, and FCRA	Willamette Valley Bank, Salem, OR	 Section 8(a) of the Real Estate Settlement Procedures Act ("RESPA"), 12 U.S.C. § 2607(a), and 12 C.F.R. § 1024.14(b), by entering into mortgage lead generation arrangements with the operator of a real estate website and the operator of an online loan marketplace that were used to facilitate and disguise referral payments for mortgage business; Section 5 of the Federal Trade Commission Act ("Section 5"), 15 U.S.C. § 45(a)(1), by making deceptive and misleading representations in three of the Bank's prescreened offers of credit; and Section 604(f) of the Fair Credit Reporting Act ("FCRA"), 15 U.S.C. §1681b(f), by obtaining the consumer reports of former loan clients with recent credit inquiries without a legally permissible purpose. 	СМР	FDIC	11.14.22	\$425,000
Flood	Deutsche Bank Trust Company Americas, New York, NY	The bank engaged in a pattern or practice of violations of Regulation H, 12 C.F.R. § 208.25, which implements the requirements of the National Flood Insurance Act.	CMP	FRB	11.23.22	\$105,500



<u>ISSUE</u>	INSTITUTION	<u>VIOLATIONS/FINDINGS</u>	<u>ACTION</u>	<u>AGENCY</u>	<u>DATE</u>	PENALTY/ CORRECTIVE ACTION
Flood	Tarboro Savings Bank, SSB, Tarboro, NC	The bank had violations of the Flood Disaster Protection Act of 1973, as amended ("FDPA"), 42 U.S.C. § 4012a(f)(1), and has been further advised of its right to a hearing with respect to the foregoing under section 102(f)(4) of the FDPA, 42 U.S.C. § 4012a(f)(4), and the FDIC Rules of Practice and Procedure, 12 C.F.R. Part 308.	СМР	FDIC	11.28.22	\$1,500
UDAAP	Well Fargo Bank, N.A., Sioux Falls, SD	The CFPB identified violations of: The Consumer Financial Protection Act of 2010 by: Incorrectly applying consumer payments; charging borrowers incorrect fees, interest, or other amounts; wrongly repossessing borrowers' vehicles; and failing to refund consumers who had paid certain fees upfront to automobile dealers when warranted. Improperly denying mortgage loan modifications, miscalculating fees and other charges, and assessing unwarranted charges and fees. Deposit products also violated several laws.	Damages and CMP	СЕРВ	12.20.22	\$2 billion in consumer redress, and to pay a \$1.7 billion penalty.



LAW/REGULATION	FDIC	FRB	OCC	СҒРВ	HUD	DOJ	NCUA	TOTAL
FAIR LENDING				1**				1
FLOOD	18	5	1					24
MILITARY LENDING				1				1
TILA/RESPA	1**		1	1**				2
UDAP/UDAAP	2**			6**				5
OTHER	1(Comp. Man.)	2(Reg. O)		1(FDCPA)				7
	1 FCRA			2 (FCRA**)				
	1 Reg. O			1 CARES**				
TOTAL	22	7	2	9	0	0	0	40

^{*}Lending compliance enforcement actions against financial institutions and other companies (non-individuals) that might have an impact on financial institutions. Chart is intended to be an educational tool. Not guaranteed to be comprehensive. Current through December 2022.

^{**}The violation of this law/regulation was part of an enforcement action that contained violations of multiple laws/regulations. The violation of this particular law is notated in the chart, but is not counted as a separate enforcement action and, as a result, is not counted in the *Totals* of this chart in order to avoid duplicative results.